

November 1, 2022

Legislative Delegations:

Pursuant to Proviso 33.9, attached please find the South Carolina Department of Health and Human Services (SCDHHS) report regarding the condition of space furnished to the agency by the governing authorities of your counties. The attached report provides a brief overview of in-depth site assessments and reports on the accessibility of each SCDHHS county location as required by the Americans with Disabilities Act (ADA).

I am pleased to report that many counties with identified ADA accessibility deficiencies, responded positively to the site assessment, and worked to bring their location into ADA accessibility compliance. As the counties correct identified issues, SCDHHS verifies the improvement. While there have been many improvements made to county offices, upon SCDHHS' Fiscal Year 2022-2023 site visits, some county locations still did not meet ADA Standards. In those cases, the original barrier is still listed on the attached report.

If you would like a copy of the complete site assessment and accessibility report of any location, have any questions, or need additional information, please contact Jenny Stirling, Director of Legislative Affairs, at (803) 351-5673 or LYNCHJEN@scdhhs.gov

Sincerely,



Robert M. Kerr
Director

Attachment

ADA Accessibility Barriers

Site Visit County Address

9/1/2022 Abbeville 903 West Greenwood Street
 Abbeville, SC 29620-5678

Parking

- All parking spaces including the accessible ones are not clearly visible due to faded and eroded paint
- Accessible parking signs mounted above the 60 inches required by ADA Standards
- Insufficient number of van accessible parking spaces
- Insufficient number of accessible spaces
- Asphalt of parking lot inconsistent and included large cracks, loose gravel, and uneven in several areas

Restroom

- Restroom signage not clearly visible due to incorrect placement
- Urinal located in men's restroom is mounted above the ADA Standards
- Metal pipes under sink exposed
- Door pressure is greater than 5 lbs. which is not in accordance with ADA Standards

9/15/2022 Aiken SC Dept. of Social Services Bldg.

1410 Park Avenue, SE

Aiken, SC 29801-4776

521 Barnwell Road

Allendale, SC 29810-1903

224 McGee Road

Anderson, SC 29625-2104

374 Log Branch Road

Bamberg, SC 29003-0544

7/7/2022 Allendale

8/30/2022 Anderson

9/20/2022 Bamberg

Parking

- Insufficient number of van accessible parking spaces

Compliance issues resolved.

Parking

- Asphalt of parking lot inconsistent and included large cracks, loose gravel, and uneven in several areas
- All parking spaces including the accessible ones were not clearly visible due to faded and eroded paint
- The path of travel from accessible parking to the entrance was not accessible due to the very steep non-compliant curb ramp

Entrance and Lobby

- The entry door (when one door is open) is not in compliance with the ADA standards (width is not 32 inches wide)
- Both doors required excessive force to open at over 18 lbs. of force which is above the 5 lbs. weight limit set by the ADA Standards
- Water fountain does not have knee and toe clearance
- Water fountain mounted above the ADA Standard. A nearby cup dispenser was installed, but it is inaccessible at 57 inches above the floor

Interior Corridors

- Doors are inaccessible due to door knobs. ADA Standards require door handles for accessibility

Path to Restrooms

- Path of travel has an excessive cross slope over 1:48
- No directional signage

Restrooms

- Door pressure is greater than 5 lbs. which is not in accordance with ADA Standard
- Inoperable faucet controls, current knobs need to be replaced with handles
- Inaccessible sink, mounted over 48 inches above the ADA Standards
- There are no wheelchair accessible stalls in men or women restrooms
- Paper towel dispensers mounted over 48 inches above the ADA Standards
- Urinal located in men's restroom is mounted above the ADA Standards

General Areas

- Inaccessible doorknobs. ADA requires doorhandles to be accessible.
- Some signage has no raised lettering or braille.

ADA Accessibility Barriers

Site Visit County Address

9/20/2022	Barnwell	10913 Ellenton Street Barnwell, SC 29812-0648	<p><u>Parking</u></p> <ul style="list-style-type: none"> Asphalt of parking area inconsistent and included large cracks, loose gravel Insufficient number of van accessible parking spaces No adjoining access aisles Curb ramp inaccessible as it is located in a non-compliant area Curb ramp itself (flared sides) are non-compliant <p><u>Compliance issues resolved.</u></p>
7/16/2022	Beaufort	1905 Duke Street Beaufort, SC 29901-4403	<p><u>Compliance issues resolved.</u></p>
7/19/2022	Berkeley	2 Belt Drive Moncks Corner, SC 29461-2801	<p><u>Compliance issues resolved.</u></p>
7/21/2022	Calhoun	2831 Old Belleville Road St. Matthews, SC 29135-9010	<p><u>Parking</u></p> <ul style="list-style-type: none"> The surface was inconsistent and included cracks and loose gravel
7/26/2022	Charleston	3366 Rivers Avenue North Charleston, SC 29405	<p><u>Teddie E. Pryor, Sr. Social Services Building (New Facility)</u> 3685 Rivers Avenue North Charleston, SC 29405</p> <p>Note: Tentative move in date has been scheduled for November 2022.</p> <p><u>Compliance issues resolved.</u></p>
9/8/2022	Cherokee	1231 N Limestone St, Unit C Gaffney, SC 29340	<p>Note: Space is not provided by Cherokee county and is privately leased by DHHS. Not co-located w/DSS</p> <p><u>Entrance</u></p> <ul style="list-style-type: none"> No directional signage <p><u>Parking</u></p> <ul style="list-style-type: none"> Insufficient number of van accessible parking spaces Sign missing from one accessible space <p><u>Restroom</u></p> <ul style="list-style-type: none"> Signage: Women's Restroom signage missing. No signage placed for women's accessible restroom <p><u>Compliance issues resolved.</u></p>
9/27/2022	Chester	115 Reedy Street Chester, SC 29706-1881	<p><u>Entrance</u></p> <ul style="list-style-type: none"> No directional signage <p><u>Parking</u></p> <ul style="list-style-type: none"> Insufficient number of van accessible parking spaces Sign missing from one accessible space <p><u>Restroom</u></p> <ul style="list-style-type: none"> Signage: Women's Restroom signage missing. No signage placed for women's accessible restroom <p><u>Compliance issues resolved.</u></p>
7/28/2022	Chesterfield	203 Commerce Ave Chesterfield, SC 29709-1201	<p><u>Interview Room</u></p> <ul style="list-style-type: none"> The entry door (when one door is open) is not in compliance with the ADA Standards (width is not 32 inches wide) <p><u>Accessible Entrance</u></p> <ul style="list-style-type: none"> Both entry doors required excessive force to operate, requires over 5 pounds which is above the ADA Standards <p><u>Parking</u></p> <ul style="list-style-type: none"> Insufficient number of van accessible parking spaces
8/23/2022	Clarendon	236 Commerce Street Manning, SC 29102	<p><u>Compliance issues resolved.</u></p>
7/12/2022	Colleton	215 South Lemacks Street Walterboro, SC 29488	<p><u>Compliance issues resolved.</u></p>
8/2/2022	Darlington (1)	300 Russell Street, Room 145 Darlington, SC 29532-3340	<p><u>Compliance issues resolved.</u></p>
8/2/2022	Darlington (2) Hartsville	404 South Fourth Street, Suite 300 Hartsville, SC 29550-5718	<p><u>Compliance issues resolved.</u></p>

ADA Accessibility Barriers

Site Visit	County	Address	ADA Accessibility Barriers
8/4/2022	Dillon	1213 Highway 34 West Dillon, SC 29536-8141	<p><u>Parking</u></p> <ul style="list-style-type: none"> • Access ramp located in access aisle, non-compliant location • Accessible spaces not located on the shortest path of travel to DHHS door • The surface was inconsistent and included cracks and loose gravel <p><u>Entrance</u></p> <ul style="list-style-type: none"> • Landing at door slope measured at 6.5%, does not meet level landing requirements set by ADA Standards • Path of travel from accessible parking to DHHS too steep with a slope measured above 1:48 • T-turning space too small at less than 60 inches in length and 36 inches in width per ADA Standards • DHHS ramp is 5.2% which requires a handrailing on both sides of travel per ADA Standards. Additional handrail is needed • The entry door (when one door is open) is not in compliance with the ADA Standards (width is not 32 inches wide) <p><u>Compliance issues resolved.</u></p>
7/14/2022	Dorchester	216 Orangeburg Road Summerville, SC 29483-8945	<p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Restroom signage not clearly visible due to incorrect placement
7/14/2022	Dorchester (St. George)	201 Johnston Road Suite 17 St. George, SC 29477	<p><u>Compliance issues resolved.</u></p>
9/13/2022	Edgefield	120 W. A. Reel Drive Edgefield, SC 29824-1607	<p><u>Compliance issues resolved.</u></p>
9/29/2022	Fairfield	1136 Kincaid Bridge Rd Winnsboro, SC 29180-7116	<p><u>Compliance issues resolved.</u></p>
8/16/2022	Florence	2685 South Irby Street, Box 1 Florence, SC 29505-3440	<p><u>Parking.</u></p> <ul style="list-style-type: none"> • Insufficient number of van accessible parking spaces <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Metal pipes under sink exposed <p><u>Compliance issues resolved.</u></p>
8/16/2022	Florence (Lake City)	345 South Ron McNair Blvd Lake City, SC 29560-3434	<p><u>Compliance issues resolved.</u></p>
8/11/2022	Georgetown	330 Dozier Street Georgetown, SC 29440-3219	<p><u>Compliance issues resolved.</u></p>
8/30/2022	Greenville	352 Halton Road Suite 200 Greenville, SC 29607	<p><u>Compliance issues resolved.</u></p>
9/1/2022	Greenwood	1118 Phoenix Street Greenwood, SC 29646-3918	<p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Restroom signage not clearly visible due to incorrect placement
7/7/2022	Hampton	102 Ginn Altman Avenue, Suite B Hampton, SC 29924-3962	<p><u>Parking.</u></p> <ul style="list-style-type: none"> • All parking spaces including the accessible ones were not clearly visible due to faded paint • Insufficient number of van accessible parking spaces <p><u>Lobby (This is not a county compliance issue, but a DSS issue)</u></p> <ul style="list-style-type: none"> • No restrooms on DHHS side of building. DSS/DHHS will have to allow access through connecting hall for patrons to access restrooms without having to travel back outside of building <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • Women's Restroom: Soap dispenser mounted over 48 inches above finished floor

ADA Accessibility Barriers

Site Visit	County	Address
8/9/2022	Horry	Genesis Complex 1201 Creel St. Conway SC 29527
		<p>Parking</p> <ul style="list-style-type: none"> • Insufficient number of accessible parking spaces • Insufficient number of van accessible parking spaces • The public parking facility has no access aisles • The public parking facility has no parking spaces designated with international symbol of accessibility <p>Accessible Entrance</p> <ul style="list-style-type: none"> • Non-compliant ramp includes carpets and rugs placed on ramp <p>Restrooms</p> <ul style="list-style-type: none"> • Mirrors mounted over 48 inches above finished floor • Paper towel dispensers mounted over 48 inches above finished floor
7/16/2022	Jasper	10908 North Jacob Smart Boulevard Ridgeland, SC 29936-2708
9/29/2022	Kershaw	110 East Dekalb Street Camden, SC 29020-4432
9/27/2022	Lancaster	1599 Pageland Hwy Lancaster, SC 29720-2409
9/6/2022	Laurens	Note: Not co-located w/DSS 93 Human Services Road Clinton, SC 29325-7546
8/18/2022	Lee	820 Brown Street Bishopville, SC 29010-4207
9/15/2022	Lexington	605 West Main Street Lexington, SC 29072-2550
8/4/2022	Marion	Note: Not co-located w/DSS 137 Airport Ct., Suite J Mullins, SC 29574
7/28/2022	Marlboro	713 S. Parsonage St. Ext. Bennettsville, SC 29512
9/13/2022	McCormick	DHHS and DSS are currently in discussions to resolve the mold issue. 215 North Mine Street - Hwy 28 McCormick, SC 29835-8363
9/6/2022	Newberry	County Human Services Center 2107 Wilson Road Newberry, SC 29108-1603
8/25/2022	Oconee	223 B Kenneth Street Walhalla, SC 29691-2443

ADA Accessibility Barriers

Site Visit	County	Address	ADA Accessibility Barriers
7/21/2022	Orangeburg	114 Howard Hill Drive Orangeburg, SC 29115	<u>Compliance issues resolved.</u>
8/25/2022	Pickens	212 McDaniel Avenue Pickens, SC 29671-2527	<u>Compliance issues resolved.</u>
10/4/2022	Richland	3220 Two Notch Road Columbia, SC 29204-2826	<p><u>Parking</u></p> <ul style="list-style-type: none"> • Insufficient number of van accessible parking spaces • Curb ramp flared sides out of compliance • The surface is uneven and has loose gravel at the accessible parking nearest the building • Several of the accessible parking spaces were not clearly visible due to faded and eroded paint • There are no clear accessible route from the parking lot to the accessible path that leads to the entrance of the building (crosswalk needed) <p><u>Front Entrance Restrooms</u></p> <ul style="list-style-type: none"> • The sinks are mounted too high and not compliant with ADA Standards • There are no wheelchair accessible stalls in men or women restrooms • Urinal located in men's restroom is mounted above the ADA Standards • Water Fountain: Broken and unusable <p><u>Parking</u></p> <ul style="list-style-type: none"> • No access aisle for designated van accessible space • Accessible parking spaces were not clearly visible due to faded and eroded paint • The surface was inconsistent and included cracks and loose gravel <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • There are no wheelchair accessible stalls in either restroom (No rear grab-bars) • Paper towel dispensers are mounted too high • Men's Restroom: Soap dispenser is inoperable <p><u>Compliance issues resolved.</u></p>
9/15/2022	Saluda	613 Newberry Hwy Saluda, SC 29138-8903	<p><u>Parking</u></p> <ul style="list-style-type: none"> • Some of the accessible parking spaces were not clearly visible due to faded and eroded paint <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • High mounted mirrors • Restroom signage did not include the international symbol of accessibility or tactile characters • Inaccessible door knobs • There are no wheelchair accessible stalls in either restroom • There are no grab bars in either restroom • Urinal located in men's restroom is mounted above the ADA Standards • Paper towel dispensers were mounted over 48 inches above ground floor • Mirrors mounted over 48 inches above ground floor <p><u>Entrance and Lobby</u></p> <ul style="list-style-type: none"> • Elevators were not accessible as they lacked external braille controls and internal/external auditory announcements • No directional signage located in lobby directing patrons to DHHS office
9/8/2022	Spartanburg	1000 N. Pine Street Suite 23 Spartanburg, SC 29303	<p>Note: Space is not provided by Spartanburg county and is privately leased by DHHS. Not co-located w/DSS</p>
8/18/2022	Sumter	105 N. Magnolia Street 3rd Floor Sumter, SC 29150-4941	<p><u>Parking</u></p> <ul style="list-style-type: none"> • Some of the accessible parking spaces were not clearly visible due to faded and eroded paint <p><u>Restrooms</u></p> <ul style="list-style-type: none"> • High mounted mirrors • Restroom signage did not include the international symbol of accessibility or tactile characters • Inaccessible door knobs • There are no wheelchair accessible stalls in either restroom • There are no grab bars in either restroom • Urinal located in men's restroom is mounted above the ADA Standards • Paper towel dispensers were mounted over 48 inches above ground floor • Mirrors mounted over 48 inches above ground floor <p><u>Entrance and Lobby</u></p> <ul style="list-style-type: none"> • Elevators were not accessible as they lacked external braille controls and internal/external auditory announcements • No directional signage located in lobby directing patrons to DHHS office <p>Note: Follow up call with Sumter County ADA Official on 10/17/2022, he advised renovations should be completed within 1 month from the date of the call. Once we are advised of the completion, we will visit the site to verify.</p>

ADA Accessibility Barriers

Site Visit	County	Address	
9/22/2022	Union	200 South Mountain Street Union, SC 29379-2389	<u>Compliance issues resolved.</u>
8/23/2022	Williamsburg	121 Hampton Avenue Kingstree, SC 29556	<u>Compliance issues resolved.</u>
9/22/2022	York	454 S. Anderson Road, Suite 10 Rock Hill, SC 29730	<u>Compliance issues resolved.</u>

Note: Space is not provided by York county and is privately leased by DHHS. Not co-located w/DSS